

Coronavirus (COVID-19) Updates

We're here to help

To our community of customers and friends:

In this time of uncertainty regarding coronavirus (COVID-19), we want you to know that Rainbow is here to help. While many aspects of our lives are put on hold, we're here to help the vital routines move forward. Our ag community can continue to depend on us for vaccines, feed, and animal health products. Pets and other animals require food, medications, and other wellness products. And that's why it is our highest commitment to continue serving you with all the essentials you need to support and care for your family, pets, and large animals.

Here's what we're doing:

- All Rainbow locations remain open at their normal business hours.
- The health of our customers, vendor partners, and employees is our number one priority. We take pride in the everyday cleanliness of our stores, but we're stepping it up even more. All Rainbow locations are being rigorously cleaned on a regular basis, including counters, shopping carts, bathrooms, and all regular touchpoints.
- All Rainbow employees have been encouraged and instructed to practice proper hygiene, including regular hand washing. We're also refraining from shaking hands, but we hope our honest, friendly smiles will be an acceptable substitute for the time being.
- All Rainbow employees who are sick or don't feel well have been asked to stay home. Rest assured; we will be taking care of them every way we know how.
- We are monitoring new developments and regularly consulting the [Center for Disease Control guidelines](#).

We want to assure you that we will remain diligent in all of our efforts to do our part for the health and safety of our communities while maintaining our commitment to providing you with essential products and neighborly service you need during this challenging time.

If you are elderly or immune compromised and prefer to call the store we can take payment over the phone and drop items off in your car upon arrival at any time.

Ukiah: 707-462-2404

Lakeport: 707-279-0550

Middletown: 707-987-9771

Hidden Valley Lake: 707-987-1000